Northeast Texas Regional Advisory Council (NETRAC)
(RAC - F)
Annual Report

An Annual Report is to be submitted to DSHS, Office of EMS/Trauma Systems no later than **October 15, 2026**. The annual report will cover the past fiscal year (September 1, 2025 thru August 31, 2026), as stipulated in the RAC Systems Development portion of your FY26 Contract. Additional information may also be entered or submitted as an attachment to this report.

RAC	Northeast Texas Regional Advisory Council
Report Period	FROM: 9/1/2025 TO: 8/31/2026

1. On Attachment A provide current information for RAC Officers and Executive Committee/Board as of September 1st. See Attachment A.

2. Needs Assessments (*Provide a narrative paragraph describing how needs were identified. Give details outlining the decision-making strategy the RAC used to meet identified needs and identify patterns of regional resource distribution. For example, what kind of equipment was allocated to whom, and for what purpose? What were the number topics and attendees of education/training events? How were they evaluated? Using a table like the one shown below may assist in this process.)* A needs request form can be utilized, or needs may be sent to the RAC staff for Board of Directors/Finance Committee discussion and/or approval. Requests are discussed to determine the appropriateness of the request, potential initiative that can be tied to the request, and the possibility of funding. Needs are prioritized with respect to cost and fairness amongst agencies within the region. Equipment/training is dispersed and utilized evenly across the region based upon focused assessment and priority of needs. Equipment is tracked on the GC-11 and checked at least annually or more often as needed. Training classes are scheduled by needs assessment and initiatives discussed in committees and/or meetings. Evaluation of initiatives and training courses are discussed with stakeholders and information gained is used to determine priorities going forward. Utilizing this information also assists with setting committee priorities, initiatives, and goals which can be utilized for performance improvement and outcome purposes.

Example table:

Identified Need	Targeted Beneficiary (EMS/Hospital)	How Were These Needs Met?
Hands Only CPR	Hospital/EMS/Community	Provided education and training supplies
Stop the Bleed	Hospital/EMS/Community	Provided education, training supplies, and kits in community
Stroke education	Hospital/EMS/Community	Provided education in community
Heart Attack/EHAC education	Hospital/EMS/Community	Provided education in community

High Blood pressure education	Hospital/EMS/Community	Provided education in community
AED education	Hospital/EMS/Community	Provided education in community
Car seat safety	Hospital/EMS/Community	Provided education in community
Traffic Safety	Hospital/EMS/Community	Provided education in community
Pediatric Education	Hospital/EMS/Community	Provided and encouraged pediatric education
PECC Support/Education	Hospital/EMS/Community	Provided and encouraged pediatric education
Regional Communications	EMS/Hospital/Disaster/Regional	Provided multi county/community radio communications capabilities at RAC office to better communicate with EMS/hospital/disaster services
Regional meeting AV equipment	Hospital/EMS/Regional	Provided audio visual equipment to better conduct regional meetings

3. Administrative/Operational & Clinical:

   a. How has the RAC identified all healthcare organizations in the region that might be involved in trauma, injury prevention, emergency healthcare, rehabilitation, and disaster management? What efforts did the RAC make to **maximize inclusion** of its constituents into the RAC to continue to develop an integrated trauma system? All licensed hospitals, freestanding ER's, Rehab facilities and EMS providers identified in our counties are either members of NETRAC or encouraged to become a member agency. There was also an effort to identify Nursing Home facilities but with minimal response or interest.

   b. Summarize the need for and outcomes of specially called RAC meetings. Finance committee meetings were called/scheduled, as well as a RAC Retreat in December, all had beneficial outcomes. Some were in-person, and some were virtual. We also added prehospital whole blood regional meetings. We are working toward maturing our performance improvement capabilities and participation.

   c. Report any projected realignments of counties in trauma service area. None during the fiscal year.

   d. Describe the RAC's role with facilities within the trauma service area prior to or during trauma center designations/re-designations that occurred within past twelve months. You may also describe the RAC's role with facilities outside the trauma service area, if applicable. NETRAC acted as a resource for information related to updated program rules. NETRAC also supported program staff to be able to travel to state meetings for education, awareness,

and knowledge as it relates to common findings within the program designation process. NETRAC also provided guidance to hospitals to aid in the success of their designation efforts as well as funding for travel and training for program staff as needed to ensure preparedness and maturation of trauma programs within the region. RAC staff were able to join virtually during some re-designation surveys and discuss regional involvement with the survey team. The RAC also supports designation by providing participation letters when appropriate and monitoring data compliance.

e. Describe how the RAC administratively and operationally contributed to and participated in Injury Prevention initiatives within past twelve months. ***(Please provide a brief summary of all injury prevention activities describing the RAC's level of involvement.)*** NETRAC budgeted funds for multiple educational training and equipment for regional program and agency staff. We also budget for and participate in the RAC Data Collaborative (RDC) to assist with regional data. Regional data is used to plan regional injury prevention initiatives for all facilities to utilize. These initiatives and supplies are used at local community events for community education. The traffic safety initiative will also assist in the safer transport of pediatric and adult community members in our region. NETRAC also contributed logistically and financially toward multiple education courses taught across the region as listed above including car seat safety checks and education to the community.

f. Describe the most significant findings of the RAC's SQI/Performance Improvement Committee within past twelve months. **What changed as a result of that/those findings?** Discussions have intensified and continued for the need for a more formal PI Committee within the region. A lack of physician participation has historically been the limiting factor although it is improving. Physician leadership for this initiative is currently being cultivated. More physicians to participate are being identified. Most PI is currently discussed in the individual committees. The largest focus was placed on delayed trauma transfers to align with state initiatives. A data project has been initiated to better track outliers and identify common reasons for occurrences. NETRAC has been able to support this initiative logistically and administratively as many of these occurrences cross RAC boundaries into other areas with higher levels of care which complicate improvement.

g. To what degree were physicians in the trauma service area involved in the resolution of adverse patient care findings identified by the RAC's SQI/Performance Improvement Committee. A lack of physician participation has historically been the limiting factor although it is improving. Physician leadership for this initiative is currently being cultivated as virtual attendance and participation from identified members have been more stable for some time now, but in person attendance and a high level of participation is still

lacking. More physicians to attend and participate are being identified and discussions are ongoing to formalize a new PI Committee.

h. Describe activities the RAC was involved in that assisted or encouraged EMS and FRO participation in the RAC within past fiscal year (e.g. teleconferencing, video/conference calls, etc.). NETRAC continues to offer both virtual and in-person meetings. All EMS providers are members, however FRO participation is sparse at best due to staffing, resources, and financial constraints. Most, if not all FROs in the region are volunteer staff and not financially able to support time and travel to regional meetings. However, active EMS providers continue to stay in close communication with all FROs in their respective counties to assist as appropriate. NETRAC also continues to encourage attendance and participation in any regard for FRO services.

i. Identify problems or areas of concern identified in past twelve months adversely impacting RAC operations. The RAC, after having to move office space twice in a year's time, has finally been able to find and move into a stable location. This obviously affected the budget as we had space free of charge in the past and are now having to lease office space. RAC staffing has now finally been stabilized for more active involvement. The challenge during this fiscal has been having to go back and essentially start from scratch reviewing historical data, planning, and moving forward with how this region wants to move forward. Many administrative policy changes have taken place. Equipment to conduct regional meetings and have regional communications have had to be updated or added for use and efficiency. This need limited how much of the budget could be used for other initiatives within the region. We plan to continue to advance our regional capabilities and mature our programs to the full extent possible going forward based on the Board of Directors established priorities.

4. Is the information identified on Texas Secretary of State/Comptroller of Public Accounts (https://mycpa.cpa.state.tx.us/coa/search.do) website current? If not, what actions have been taken to ensure Certification of Franchise Tax Account Status (Registered Agent/Office) is current with the Texas Secretary of State/Comptroller of Public Accounts? The information on the website was updated in the last year or so after moving office space and hiring a new Executive Director. The information on the website is now currently accurate.

5. Summarize any issues/concerns that occurred in the past twelve months that required technical assistance from the Office of EMS/Trauma System Coordination Group. No issues are currently outstanding. The Office of EMS/Trauma System Coordination Group have been extremely helpful.

6. What method will the RAC utilize to ensure member organizations receive a copy of this Annual Report? The annual report is distributed at a NETRAC General Assembly meeting and is available on our website.

Jynnell Elder
RAC Chair

10/8/2026
Date Signed

Northeast Texas Regional Advisory Council (NETRAC)
(RAC - F)
Annual Report

Complete and include with the Annual Report the following:
Attachment A – Officers/Board Members
Attachment B – Annual Bylaws Affidavit
Attachment C – Annual Regional Trauma System Plan Affidavit

Annual Participation Report

Attachment D – Designated Hospitals
Attachment E – Hospitals Seeking Designation
Attachment F – EMS Providers
Attachment G - First Responder Organizations

ATTACHMENT A
OFFICERS / EXECUTIVE BOARD MEMBERS

Name	Office/Board Position	Term	Affiliation	Telephone	Email
Jynnell Elder	Chair	10/2027	Paris Regional Health	903-737-1253	jynnell.elder@lifepointhealth.net
Wade Cannon	Vice-Chair	10/2026	Christus EMS	903-577-6365	wade.cannon2@christushealth.org
Katrina Hendrix	Secretary	10/2027	Paris Regional Health	903-737-1250	Katrina.Hendrix@lifepointhealth.net
Jodi Bishop	Treasurer	10/2027	Christus Health – Mount Pleasant	903-577-6276	jodi.bishop@christushealth.org
Jason Dyess	EMS/Air Medical Committee Chair	10/2027	City of Paris EMS	903-784-9228	jdyess@paristexas.gov
Kaley Standlee	Trauma/Acute Care/Pediatrics Committee Chair	10/2026	Paris Regional Health	903-737-1633	Kaley.Standlee@lifepointhealth.net
Vacant	Disaster Preparedness/Response Committee Chair	10/2027	NA	NA	NA
Leigh Ann Scates	Cardiac/Stroke Committee Chair	10/2026	Christus St. Michael - Texarkana	903-614-2509	leigh.scates@christushealth.org
Heath Thomas	Priorities/Initiatives Committee Chair	10/2027	Paris Junior College	903-782-0735	hthomas@parisjc.edu
Nancy McIllwain	Perinatal Committee Chair	10/2026	Christus Mother Frances Hospital – Sulphur Springs	903-737-1255	nancy.mcillwain@christushealth.org
Taylor Slagle	At Large Representative	10/2027	Quality Care ER	903-609-4100	tslagle@qualitycare-er.com
Dr. Janelle Reed	Medical Director	10/2026	Quality Care ER	903-417-0886	jreed@qualitycare-er.com

ATTACHMENT B
ANNUAL BYLAWS AFFIDAVIT

The RAC shall document an annual review of its bylaws. (§ Rule 157.123: Essential Criteria Defined. A.12)

RAC NAME: Northeast Texas Regional Advisory Council (NETRAC) has completed an annual review and/or revision of the RAC's Bylaws with a documented date of and ratified by member organizations on October 8th, 2026.

Is a current copy of the RAC's bylaws available for review on the RAC's web site?
[X] YES [ ] NO

If NO, is a copy is attached to this report? NA
[ ] YES [ ] NO

A page summarizing revisions/additions made to the bylaws this contract reporting year is attached to this report. See below.
[X] YES [ ] NO

Changes to the Bylaws were discussed during a RAC strategic planning meeting in December 2025. Over the last year, changes to the bylaws included adding a Disaster Preparedness/Response Committee which is currently being implemented and matured. The Education/Injury Prevention Committee changed their name to the Priorities/Initiatives Committee to better work with the needs of other committees and guide initiatives. The Medical Director Board position was formalized and officially filled to assist in maturing our performance improvement efforts. Also strengthened member requirements to mature participation. These changes were adopted early in the year and implemented over the course of the year and formalized in the Bylaws document on October 8th, 2026.

Quynnell Elder
RAC Chair

10/8/2026
Date Signed

ATTACHMENT C
ANNUAL REGIONAL TRAUMA SYSTEM PLAN AFFIDAVIT

The RAC shall document an annual review of regional EMS/trauma system plan. (§ Rule 157.123: Essential Criteria Defined. A.12)

RAC NAME: Northeast Texas Regional Advisory Council (NETRAC) has completed an annual review and/or revision of the RAC's regional trauma system plan with a documented date of and ratified by approval from member organizations on July 9th, 2026.

Each essential component of the Plan has a revision date of:

COMPONENT	DATE
Access to the System	July 9th, 2026
Communication	July 9th, 2026
Medical Oversight	July 9th, 2026
Pre-hospital Triage Criteria	July 9th, 2026
Diversion Policies	July 9th, 2026
Bypass Protocols	July 9th, 2026
Regional Medical Control	July 9th, 2026
Facility Triage Criteria	July 9th, 2026
Inter-hospital Transfers	July 9th, 2026
Designation of Trauma Facilities, Planning for	July 9th, 2026
Performance Improvement	July 9th, 2026
Regional Trauma Treatment Protocols	July 9th, 2026
Regional Helicopter Activation Protocols	July 9th, 2026
Injury Prevention	July 9th, 2026

Is a current copy of the RAC's regional trauma system plan available for review on the RAC's web site?
[X] YES [ ] NO

If NO, has one has been attached with this report? NA
[ ] YES [ ] NO

A page summarizing revisions/additions made to the regional trauma system plan this contract reporting year is attached to this report. See below.
[X] YES [ ] NO
Changes discussed during RAC strategic planning meeting in December 2025 include a single plan to incorporate all programs rather than multiple plans for each program. Presented to and approved in committees, Board of Directors, and General Assembly on July 9th, 2026.

Quynnell Elder
RAC Chair

10/8/2026
Date Signed

ATTACHMENT D

ANNUAL PARTICIPATION REPORT

DESIGNATED HOSPITALS

Christus Mother Frances Hospital – Sulphur Springs
Christus St. Michael – Texarkana
Christus St. Michael - Atlanta
Paris Regional Health

Jaynell Elder
RAC Chair

10/8/2024
Date Signed

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ATTACHMENT E
ANNUAL PARTICIPATION REPORT

HOSPITALS SEEKING DESIGNATION

Christus Health – Mount Pleasant (Formally Titus Regional Medical Center) (Status post ownership change, currently "In Active Pursuit" pending DSHS action)

Jaynell Ellis
RAC Chair

10/8/2024
Date Signed

Northeast Texas Regional Advisory Council (NETRAC)
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ATTACHMENT F
ANNUAL PARTICIPATION REPORT

EMS PROVIDERS

Air Evac Lifeteam 139 - Paris
Atlanta Fire Department EMS
Christus EMS (Formerly Titus Regional Medical Center EMS)
City of Paris EMS
Hopkins County Hospital District EMS dba Hopkins County EMS
LifeNet Inc. Air
LifeNet Inc. EMS
PHI Flight for Life 2 – Mount Pleasant (Christus Flight for Life)

Gynnell Ellis
RAC Chair

10/8/2026
Date Signed

ATTACHMENT G
ANNUAL PARTICIPATION REPORT

RECOGNIZED FIRST RESPONDER ORGANIZATIONS

Not Applicable

Cynnell Elder
RAC Chair

10/8/2026
Date Signed

ATTACHMENT H
ANNUAL PARTICIPATION REPORT

Stakeholders that would include at a minimum participation on regional/local committees for the development/maturation of the regional systems.

Air Evac Lifeteam 139
Ark-Tex Council of Governments
Atlanta Fire Department EMS
Christus EMS (Formerly Titus Regional Medical Center EMS)
Christus Health – Mount Pleasant (Formerly Titus Regional Medical Center)
Christus Health Pine Street
Christus Mother Frances – Sulphur Springs
Christus St. Michael – Texarkana
Christus St. Michael - Atlanta
City of Paris EMS
Encompass Health Rehabilitation Hospital of Texarkana
Genesis Primecare
Hopkins County Hospital District EMS dba Hopkins County EMS
LifeNet Inc. Air
LifeNet Inc. EMS
Northeast Texas Community College
Paris Junior College
Paris Regional Health
Paris Regional Health Emergency Center
PHI Flight for Life 2 – Mount Pleasant (Christus Flight for Life)
Quality Care ER - Paris
Signature Care ER - Texarkana
Texarkana College
Texarkana Emergency Center & Hospital
Texas A&M University - Texarkana
Emergency Medical Task Force (EMTF) 4
Northeast Texas Preparedness Coalition (NETPC)
Texas Public Health Region 4/5 North, DSHS

Gynnell Ellis
RAC Chair

10/8/2024
Date Signed