

COMMUNICATIONS COMMITTEE
Meeting 10/9/08

Attendees:

Shae Watson
Russell VanBibber
Wendell Eakins
Michele McDougal
Pam Swearengin

Discussion Items:

I. Current Plan:

- a. Current plan only allows for 20 phones
- b. Any additional phones can be added to a smaller plan:
 1. \$44.99 for Data
 2. \$39.99 for 2 phones to have pooled minutes

Suggestion by AT&T rep.: Put two phones that do not use very many minutes on this plan

II. Opening Attachments - Problem

- a. Pam will check with a BlackBerry Rep/Tech
- b. Shae will send a Test e-mail with an attachment. All those who can not open the attachment are to send the information directly to Pam.

III. Insurance:

- a. Currently we do not have Insurance under AT&T
- b. Insurance is \$4.99 per phone
- c. Committee discussed the fact that in 6 months (June 09) we will be eligible for upgrades, so it would be best to wait until then to add Insurance to our account.

IV. Towers:

- a. New towers within our region are going up

V. Resetting Phones:

- a. Phones need to be turned on and off at least three times a month to reset and allow any updates to reset

VI. Extenders:

- a. AT&T can not provide the extenders
- b. Chris Moore with Pro Com in Texarkana has experience with installing Extenders
- c. Extenders: Chris will have to visit the facility to view the structure, receivers will be installed on the outside of the building near the closes point where the signal is the strongest, a line will then be run to the needed area.

VII. Current Discount:

- a. Our current discount is 8%
- b. Checking to see if we would get a better rate as a Small Business or moving to a Governmental Plan

VIII. Push-to-Talk & Texting:

- a. Texting rates have gone down, so we may be able to add the Push-to-Talk feature with the difference

IX. Tele-a-Nav:

- a. Can be activated and the cost will be \$9.99 per phone

X. Blue Tooth:

- a. Some reps. Blue Toths not working, Pam checking into the issue

Technical Services Number: 866-288-7629